

## Website contact form - Privacy Policy

### Section 1: Information about the collection of personal data

(1) In the following, we provide information on the collection of personal data when you use the contact form on our website. Personal data are any data relating to you personally, e.g. name, address, e-mail addresses, user behaviour.

(2) The controller as defined in Article 4 (7) of the GDPR is **Fujifilm Wako Chemicals Europe GmbH, Fuggerstr. 12, 41468 Neuss, Tel: 02131/311182, Fax: 02131/311182, E-mail: [info\\_wkeu@fujifilm.com](mailto:info_wkeu@fujifilm.com)**. The Data Protection Officer of **Fujifilm Wako Chemicals Europe GmbH** can be contacted at the above address, FAO Privacy Department, or at [compliance\\_wkeu@fujifilm.com](mailto:compliance_wkeu@fujifilm.com).

(3) When you contact us by e-mail or through a contact form, the data you provide (your e-mail address, and if applicable, your name and telephone number) will be stored by us in order to answer your questions. We erase the data that arise in this context when their storage is no longer required, or restrict their processing if the data are subject to statutory retention requirements.

(4) If we use commissioned service providers for individual functions of our offer or would like to use your data for advertising purposes, we will inform you in detail below about the respective procedures. In doing so, we also state the specified criteria for the storage duration.

### Section 2: Your rights

(1) In your relationship with us, you have the following rights with respect to the personal data concerning you:

- right to request access,
- right to rectification or erasure,
- right to restriction of processing,
- right to object to processing,
- right to data portability.

(2) You also have the right to lodge a complaint with a data protection supervisory authority regarding the processing of your personal data by us:

North Rhine-Westphalia Commissioner for Data Protection and Freedom of Information  
[Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen]

Kavalleriestraße 2-4

40213 Düsseldorf

Tel: 0211/38424-0

Fax: 0211/38424-10

E-mail: [poststelle@ldi.nrw.de](mailto:poststelle@ldi.nrw.de)

**Section 3: Collection of personal data when you visit our website**

(1) In the case of merely informative use of our website, i.e. if you do not register or otherwise provide us with information, we will only collect the personal data that your browser transmits to our server. If you wish to view our website, we collect the following data that are technically necessary for us to display our website and to ensure stability and security. The legal basis for this is Article 6 (1) sentence 1 (f) of the GDPR.

In this case, we collect the following data:

- IP address
- date and time of the request
- time zone difference to Greenwich Mean Time (GMT)
- content of the request (specific page)
- access status / HTTP status code
- amount of data transmitted in each case
- website from which the request originates
- browser
- operating system and its interface
- language and version of the browser software.

(2) In addition to the aforementioned data, cookies are stored on your computer when you use our website. Cookies are small text files that are stored on your hard drive, assigned to the browser you are using, and that provide certain information to the respective body which sets the cookie (us, in this case). Cookies cannot run programs or transmit viruses to your computer. They serve to make the Internet offer more user-friendly and effective overall.

(3) Use of cookies:

- a) This website uses the following types of cookies, the scope and functionalities of which are explained below:
  - transient cookies. These are automatically deleted when you close the browser. They include, in particular, session cookies. These store a so-called session ID, with which various requests from your browser can be assigned to the combined session. This allows your computer to be recognised when you return to our website. Session cookies are deleted when you log out or close the browser.
- b) You can configure your browser settings according to your preferences, e.g. refuse the acceptance of third-party cookies or all cookies. Please be aware that you may then not be able to use all features of this website.
- c) If you have an account with us, we use cookies to identify you during your follow-up visits. Otherwise, you would have to log in again during each visit.

**Section 4: Other functions and offers of our website**

(1) In addition to the merely informative use of our website, we offer various services that you can use, should you be interested. To do this, you will generally need to provide further personal data that we use to provide the respective service, whereby the aforementioned principles of data processing apply.

(2) In some cases, we may use external service providers to process your data. These service providers have been carefully selected and commissioned by us, they are bound by our instructions and subject to our regular inspections.

(3) Furthermore, we may transfer your personal data to third parties, if special offer participations, competitions, contract conclusion or similar services are offered by us in collaboration with our partners. You will be provided with more detailed information on this when you submit your personal data or below in the description of the offer.

(4) Insofar as our service providers or partners are based in a country outside the European Economic Area (EEA), we will inform you about the consequences of this fact in the description of the offer.

### **Section 5: Objection or withdrawal of consent to the processing of your data**

(1) If you have given your consent to the processing of your data, you can withdraw it at any time. Such a withdrawal of consent affects the admissibility of the processing of your personal data after you have issued us with the relevant declaration of withdrawal. The withdrawal of consent shall not affect the lawfulness of data processing based on consent prior to its withdrawal.

(2) Insofar as we base the processing of your personal data on the balancing of interests, you may object to the processing. This is particularly the case if the processing is not required to fulfill a contract with you, which we present in the following descriptions of each of the functions. When you declare such an objection, we ask you to explain the reasons why we should not process your personal data in our usual way. Should your objection be justified, we shall examine the situation and will either discontinue or adapt the data processing or notify you of our compelling legitimate grounds based on which we shall continue the processing.

(3) Of course, you may object to the processing of your personal data for advertising and data analysis purposes at any time. You can inform us of your objection to advertising by using the following contact details:

**Fujifilm Wako Chemicals Europe GmbH**

**Fuggerstr. 12**

**41468 Neuss**

**Tel: 02131/311182**

**Fax: 02131/311182**

**E-mail: [compliance\\_wkeu@fujifilm.com](mailto:compliance_wkeu@fujifilm.com) |**